



The Mobile Robot Company

Knowledge Center — How-To Videos · 2026-08-04

<https://info.mobilerobot.com/newsroom/videos/how-to-videos>

How-To Videos

Short tutorials for operating the [J1600](https://info.mobilerobot.com/products/j1600/overview/) (<https://info.mobilerobot.com/products/j1600/overview/>), published on the company's YouTube channel. Upload dates and the complete catalog are in the [full video library](https://info.mobilerobot.com/newsroom/videos/full-video-library/) (<https://info.mobilerobot.com/newsroom/videos/full-video-library/>).

How to Add a Drop Location & Create Tasks on the J1600

[Watch](https://www.youtube.com/watch?v=OGiOVtdKbk8) (<https://www.youtube.com/watch?v=OGiOVtdKbk8>) — CEO Emil Hauch Jensen walks through the [core workflow](https://info.mobilerobot.com/products/j1600/how-it-works/) (<https://info.mobilerobot.com/products/j1600/how-it-works/>):

1. Drive manually to the [drop point](https://info.mobilerobot.com/documentation/installation/mapping-and-drop-point-setup/) (<https://info.mobilerobot.com/documentation/installation/mapping-and-drop-point-setup/>) — the J1600 handles like a regular electric pallet jack.
2. Tap **Save location** and name it (for example `pallet1` or "Pallet Bay 1").
3. Tap **Create task**, choose **Drop Pallet at Location**, and choose [stop-and-wait](https://info.mobilerobot.com/applications/scenarios/deliver-and-wait/) (<https://info.mobilerobot.com/applications/scenarios/deliver-and-wait/>) as the post-drop behavior.
4. Execute the task, confirm automatic mode, and step back.

How to Charge Your Robot

[Watch](https://www.youtube.com/watch?v=l6GJ07Kbi4Y) (<https://www.youtube.com/watch?v=l6GJ07Kbi4Y>) — the [two charging options](https://info.mobilerobot.com/documentation/user-guides/charging/) (<https://info.mobilerobot.com/documentation/user-guides/charging/>). Manual: plug in the charger during a break, for example before lunch. Automatic: with the optional automatic charger, the robot drives over, positions itself in front of the charger, and the charging interface extends to the vehicle's charging plates, enabling opportunity charging. Runtime can exceed eight hours in a typical duty cycle.

How do you get help if you have a technical issue with your robot?

[Watch](https://www.youtube.com/watch?v=2Q5NFYGSmhA) (https://www.youtube.com/watch?v=2Q5NFYGSmhA) — on the machine, open the menu, choose **Help/Support**, and scan the QR code to send a technical request directly. Three service packages exist: Free, Basic, and Full. See [Support](https://info.mobilerobot.com/category/support/) (https://info.mobilerobot.com/category/support/).

How many pallet locations can I have

[Watch](https://www.youtube.com/watch?v=RZEsjQgnBvk) (https://www.youtube.com/watch?v=RZEsjQgnBvk) — there is no software limit on saved pallet locations; practical limits come from available warehouse space.

Learn About the J1600: Tutorials, Features & Benefits

[Watch](https://www.youtube.com/watch?v=iNLb0HhCV5Y) (https://www.youtube.com/watch?v=iNLb0HhCV5Y) — Senior Vice President EMEA Fernando Fandiño Oliver points viewers to the channel's short tutorials on features, benefits, and technical topics.

Related pages

Capability explainers are on [Product Demonstrations](https://info.mobilerobot.com/newsroom/videos/product-demonstrations/) (https://info.mobilerobot.com/newsroom/videos/product-demonstrations/). Common questions the tutorials answer are also covered in the [product and capabilities FAQ](https://info.mobilerobot.com/support/faq/product-and-capabilities/) (https://info.mobilerobot.com/support/faq/product-and-capabilities/).